

PUBLIC AGENCIES

Social Services Agency (SSA) – CalFresh, Medi-Cal, CalWORKs and General Relief (GR)

Anaheim Office
3320 East La Palma,
Anaheim, CA 92806
Phone: 714-575-2400
www.mybenefitscalwin.org

Hours: MON – FRI 8 AM – 5 PM

SSA Call Center

Toll Free number: 800-281-9799

Hours: MON – FRI 6:30 AM – 8 PM

GR Info:
ssa.ocgov.com/calfresh/apply/general

Social Security Administration

Anaheim Office
900 S. Harbor Blvd.
Anaheim, CA 92805
Phone: 800-772-1213

Brea Office
3230 E. Imperial Hwy, Suite 150
Brea, CA 92821
Phone: 800-772-1213

Hours: MON - FRI 9 AM – 4 PM

EMPLOYMENT SERVICES

One-Stop Center

675 Placentia Ave., Suite 300
Brea, CA 92821
Phone: 866-501-5881
www.oconestop.com

Hours: MON, TUE, THUR, FRI 9 AM – 7 PM
WED 9 AM – 8 PM

Provides individualized job search assistance.

California State Employment Development Department

2450 E. Lincoln Ave., Suite 200
Anaheim, CA 92806
Phone: 714-518-2315
www.caljobs.ca.gov/vosnet/Default.aspx

Hours: MON – FRI 8 AM – 5 PM

Offers workforce development, job search assistance, vocational and computer training.

Chrysalis

290 S. Anaheim Blvd.
Anaheim, CA. 92805
Phone: 714-204-3000
www.changelives.org

Hours: MON, TUE, THUR
8 AM – 12 PM & 1 PM – 4 PM

Provides services to support clients in finding employment and job training.

COMMUNITY HEALTH CLINICS

Family Health Matters Community Health Center

1182 N. Euclid St.,
Anaheim, CA 92801
Phone: 714-441-0411
www.fhm-chc.org

Hours: MON - FRI 8 AM – 5 PM
SAT 8 AM – 12 PM

Provides preventative and primary health care services.

UCI Medical Center – Medical Clinic

300 W. Carl Karcher Way
Anaheim, CA 92801
Phone: 657-828-6356
New Patient Line: 888-456-7002

Hours: MON – FRI 8 AM – 5 PM

Provides primary care services including pharmacy and laboratory services.

MENTAL HEALTH AND RECOVERY SERVICES

OC Health Care Agency OC Links

Phone: 855-OC Links/855-625-4657
For Live Chat:
www.ochealthinfo.com/oclinks

OC Links is an entry point for OC Health Care Agency's Mental Health and Recovery Services. Call or online chat for mental health and substance use information, referral and linkage, screening, crisis response, and homeless outreach.

HCA Outreach & Engagement

Phone: 800-364-2221

Hours: MON – FRI 8 AM – 5 PM

The HCA Behavioral Health Services Outreach and Engagement team reaches out to individuals who are at risk or struggling with homelessness, mental health, and/or substance use problems.

DOMESTIC VIOLENCE RESOURCES

Radiant Futures

Phone: 877-531-5522
Radiantfutures.org

Offers emergency shelter or emergency relocation services, personal empowerment program and counseling for survivors.

Human Options

Phone: 877-854-3594
Humanoptions.org

Offers emergency safety house, crisis intervention, counseling, legal advocacy, support and education, and parenting classes for survivors.

Interval House

Phone: 714-891-8121
www.intervalhouse.org

Provides emergency shelter, transitional housing, rapid rehousing, support and education for survivors.

Laura's House

Phone: 866-498-1511
www.laurashouse.org

Emergency shelter, legal advocacy, therapeutic counseling, education and supportive services to survivors.

SOUP KITCHENS & FOOD PANTRIES

The Hub Resource Center

517 W. Struck Ave, Orange 92867
Phone:(657)221-5375
Email: info@thehuboc.org

Hours: MON- FRI 9AM-3PM & SAT 9am – 1pm
Hot meals served from 9:30-11:30AM and 11:30-1:30PM; Non-perishables distributed from 1:30-3PM
Additional services: Laundry, Shower, Restrooms, Mail Services, Clothing.

The Storehouse

1001 E. Lincoln Ave
Orange, CA 92865
Phone: 714-998-3181

Hours: TUE, WED, THURS 2 PM – 5 PM

Pathways of Hope Food Pantry

611 S. Ford Avenue
Fullerton, CA 92832
Phone: 714-680-3691 ext. 2224

Hours: MON – FRI 1 PM – 4 PM

Clients can select food items from what is available.

First Lutheran Church

215 N. Lemon Street
Fullerton, CA 92832
Phone: 714-871-7820
www.flcfullerton.com

Hot Meal To-Go: TUE 6 PM – 6:30 PM

Food Pantry: WED 8 AM – 9 AM

Provides hot meals, perishable and nonperishable groceries. Provides clothing, blankets, and personal hygiene items when available.

Seventh Day Adventist Church

2355 W. Valencia Dr.
Fullerton, CA 92833
Phone: 714-525-4561

Hours: TUE 8:30 AM – 11:30 AM

Food bags, clothing, small appliances, and toiletries.

VETERAN SERVICES

OC Health Care Agency OC4Vets

1300 S. Grand Ave., Building B
Santa Ana, CA 92705
Phone: 714-480-6476

Hours: MON – FRI 8 AM – 5 PM

Services are aimed at assisting military veterans and their families become aware of and to access needed community and behavioral health services.

Veterans Service Office

1300 S. Grand Ave., Building B 2ND Floor
Santa Ana, CA 92705
Phone: 714-480-6555

Hours: MON, WED – FRI 8 AM – 4 PM
TUE 9:30 AM – 4 PM

Provides assistance to veterans and their dependents or survivors in obtaining benefits from the VA.

VA Community Resource and Referral Center

888 W. Santa Ana Blvd., Suite 150
Santa Ana CA 92701
Phone: 844-838-8300

Hours: MON – FRI 8 AM – 4 PM

Provides homeless veterans assistance with house placement and accessing VA healthcare and benefits

Volunteers of America

2100 N. Broadway, Suite 300
Santa Ana, CA 92705
Phone: 714-426-9834

Hours: MON – FRI 8 AM – 4:30 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning. Offers peer-to-peer support to veterans and activity duty military in connecting to needed resources.

1736 Family Crisis Center

888 W. Santa Ana Blvd., Suite 200
Santa Ana, CA 92701
Phone: 424-772-5668

Hours: MON – FRI 8 AM – 4 PM

Offers financial and supportive services to veterans who are without housing or at-risk of homelessness including rental assistance, case management, and financial planning.

Pocket Guide

Resource Directory

for

North

Service Planning Area

(SPA)



North SPA includes:
 Anaheim, Brea, Buena Park, Cypress, Fullerton, La Habra, La Palma, Los Alamitos, Orange, Placentia, Rossmoor, Stanton, Villa Park and Yorba Linda

LEGAL SERVICES

Orange County Bar Association

Phone: 949-440-6747

Hours: **MON – FRI** 8:30 AM – 5 PM

Affordable legal assistance, lawyer referral and information service.

Legal Aid Society of Orange County

250 E. Center Street

Anaheim, CA 92805

Phone: 800-834-5001

Hours: **MON – FRI** 9 AM – 5 PM

Provides legal advice, counseling and representation on civil matters.

FAMILY RESOURCE CENTERS

There are 15 FaCT Family Resource Centers in the County of Orange that offer services to support and strengthen families, help promote child development, promote family bonding and reunifications, and support adoptions. To learn more about FaCT Family Resource Centers services and the location nearest you visit www.FaCToc.org

EMERGENCY SHELTER – INDIVIDUALS

Bridges at Kraemer Place

*By referral only.

Phone: 714-836-7188

Email: info@mercyhouse.net

24-hour emergency shelter facility for individuals that primarily focuses in assisting program participants in creating a housing plan to become permanently housed.

Anaheim Emergency Shelter

*Referral by City Net

Phone: 657-999-2430

24 Hour Operations

Emergency Shelter for individuals experiencing homelessness with the primary focus of creating a housing plan, making connections to housing resources and ending their homelessness as soon as possible.

Buena Park Navigation Center

*Referral by North Service Planning Area

City Law Enforcement or City Net

Phone: 714-410-4060

Emergency Shelter for individuals experiencing homelessness in the North Service Planning Area. Provides essential services and referrals to community-based services to permanently transition into housing.

Anaheim Emergency Shelter, Salvation Army

*Referral by City Net

714-451-6198

24-hour emergency Shelter for individuals and couples experiencing homelessness that have ties to the City of Anaheim.

Placentia Navigation Center

*Referral by North Service Planning Area

(SPA) City Law Enforcement or City Net

323-420-8406

24-Hour emergency shelter for individuals experiencing homelessness in the North SPA cities. Provides housing and employment focused case management and other onsite services.

SHELTER & HOUSING – FAMILIES

Pathways of Hope

Phone: 714-680-3691

Email: info@pohoc.org

*By referral only

Intake Hours: **MON – FRI** 9 AM – 5 PM

Provides emergency shelter for adults with at least one minor child. Services include case management, life skills classes, counseling, and assistance with other essentials as needed.

HomeAid Family Care Center

Phone: 714-263-1449

*By referral only

Hours: **MON, WED, SAT** 3 PM – 6 PM

Phone line open when beds are available.

Provides emergency shelter to homeless families with one minor child. Maximum stay is 45 days out of every 4 months.

Illumination Foundation Emergency Shelter

*By referral only.

7855 Katella Avenue, Stanton, CA 90680

Phone: 714-507-2459

Intake Hours: **MON, WED – FRI** 9 AM – 5 PM

Provides emergency housing for families with one minor child or who are pregnant and currently without housing.

HELP & EMERGENCY HOTLINES

Adult Protective Services 800-451-5155

Alcoholics Anonymous 714-773-4357

Child Abuse Registry 800-207-4464

Domestic Violence – National 800-799-7233

Fair Housing Foundation 800-446-3247

Narcotics Anonymous 714-590-2388

National Sexual Assault Hotline 800-656-4673

OC Health Care Agency Crisis Assessment Team 855-625-4657

OC Health Care Agency Crisis Stabilization Unit 714-834-6900

OC Health Care Agency OC WarmLine

Hours: **24/7** 877-910-WARM (9276)

Provides telephone support service for anyone who has concerns about mental health, substance use, is lonely or needs information.

National Suicide Prevention Lifeline

Hours: **24/7** 800-273-TALK (8225)

Provides immediate, confidential over-the-phone suicide prevention services to anyone who is in crisis or experiencing suicidal thoughts.

Trevor Project: Suicide Prevention for LGBT 866-488-7386

2-1-1 Orange County 211 or 888-600-4357

COVID-19 RESOURCES

CA COVID-19 Rent Relief Hotline

Phone: 833-687-0967

The CA COVID-19 Rent Relief ended in April 2022 however, the rent relief hotline is open for questions.

OC COVID-19 Hotline

Phone: 800-564-8448

Hours: **Mon-Fri from 8 a.m. to 5 p.m.**

The OC COVID-19 Hotline is available to answer questions about vaccine-related issues, including booking appointments, or assistance with transportation.